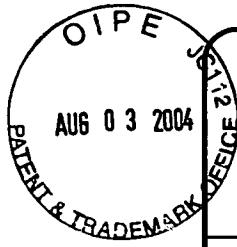


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Application Number	10/749,870
Filing Date	Dec 31, 2003
First Named Inventor	Farnham
Group Art Unit	
Examiner Name	
Attorney Docket Number	MS1-1914US

U.S. PATENT DOCUMENTS

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Sheet	2	of	2	Attorney Docket Number	MS1-1914US

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
/CL/		"Augmenting Organizational Memory: A field study of answer garden", Ackerman, M., ACM Transactions on Information Systems, 1998, Vol. 16, No. 3, 32 pages.	
		"Knowledge Management Systems: Issues, Challenges, and Benefits", Alavi et al., Communications of AIS, Vol. 1, 1999, 20 pages.	
		"Visualizing Conversation", Donath et al., IEEE Proceedings of HICSS-32, 1999, 16 pages.	
		"Turning Information into Knowledge: Information Finding as a Collaborative Activity", Digital Libraries, 1994, 12 pages.	
		"Social Translucence: An Approach to Designing Systems that Support Social Processes", Erickson et al., ACM Transactions on Computer-Human Interaction, Vol. 7, No. 1, 22 pages. 2000	
		"Visualizing Social Networks", Journal of Social Structure, 2000, 20 pages.	
		"Recommending Collaboration with Social Networks: A Comparative Evaluation", McDonald, D., Proceedings of the 2003 ACM Conference on Human Factors in Computing Systems, April 2003, 18 pages.	
		"Expertise Recommender: A Flexible Recommendation System and Architecture", McDonald et al., Proceedings of the 2000 ACM Conference on Computer Supported Cooperative Work, December 2000, 10 pages.	
		"It's not what you know, It's who you know: Work in the Information Age", Nardi et al., First Monday, Vol. 5, No. 5, 36 pages. May 2000	
		"Discourse Diagrams: Interface Design for Very Large-Scale Conversations", Sack, W., IEEE Proceedings of HICSS-33, 2000, 10 pages.	
↓		"Visualization Components for Persistent Conversations", Smith et al., Proceedings of CHI, 2001, 8 pages.	

Examiner Signature	/Cheryl Lewis/	Date Considered	11/21/2008
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